



HealthLink Miami Valley Management Team Meeting

July 16, 2002
10:30 — 12:30 PM
Kettering Center

MINUTES

1. Introductions:

Attending: Jack Pascoe, Kate Cauley, Carla Clasen, Mary Crimmins, Kim Conner, Marilyn Rodney, Rudy Arnold, Richard Schuster

Absent: Art Pickoff, Becky Valekis, Bill Bines, Janet Grant, Bob Mullins

2. Review Meeting Roles

Facilitator: Kate Cauley

Notetaker: Allyson Sepp

3. Review Meeting Agenda

4. Work Through Agenda

A. Members Update:

B. General Issues

- The Portal agency discussion is Included in Outreach update below
- The GDAHA data test is included in MIS update below
- The Black Cultural festival was held July 13-14 at the Montgomery County Fairgrounds. Marilyn, Kim, Mary, and an advocate ran the HealthLink table. Kim reported that 30 people came to the HealthLink table and most were interested in information for others as they had insurance themselves. A 30 second HealthLink commercial was displayed on the jumbotron (large screen TV) throughout the event. Marilyn explained that Dianne s husband is one of the coordinators for the event and that this was very helpful.
- There are plans to include HealthLink information at other festivals including Mountain Days, August 17th & 18th. Marilyn also suggested we look into attending the Latin Festival in August.
- The group reviewed the HIPAA meeting & consultant discussion. It was agreed that Kate would provide information on Helene Guilfooy, the consultant who has provided help pro bono to date. Ms. Guilfooy has provided extensive consultation to hospital systems across the country developing strategies to address HIPAA requirements. Ms. Guilfooy has agreed to review some HLMV materials and in particular research the public health exemption status proposed by Glen Hoffman, in preparation for a meeting here in Dayton with hospital HIPAA/legal folks, and representatives from MCJFS, CHD and others who may be interested. Lisa Rindler agreed to help with coordinating hospital representatives for such a meeting.
- Kate reported on her meeting with Berkwood Farmer, the new Dean of the Raj Soin School of Business. The discussion included potential assistance from MIS faculty, economics faculty and Kate requested assistance with cost benefit models.
- The MIS audit will soon be underway: Patrick Hartzell from the Wright State University School of Medicine, Network Services will be providing

assistance for 30 days. He will complete an assessment and report on systems that agencies are using and review what the agencies will need to participate effectively in the AgencyLink case management database.

- C. Task Force Reports/Actions Steps from Previous Meeting/New Members
- Kate deferred MIS discussion until last in anticipation of Rudy's late arrival.
 - Jack reported that Outcomes/Evaluation has added a new member to the task force, Shalini Forbis, a new faculty member in Pediatrics. Jack reported discussion about applying nationally normed wording to the hypertension and asthma portal questions. The Outcomes and Evaluation Task Force has selected childhood asthma as its primary focus. Jack also reviewed the timeline information on the collaboration questionnaire and the group agreed that the optimal time for distribution is December, 2002. Carla discussed the need to gather more detailed qualitative data by conducting interviews.
 - The Outreach Task Force was represented by Marilyn who discussed the need to focus on physicians and other health care providers. The physicians present discussed possible incentives for providers to participate. Kate explained that Alonzo Patterson has said that providers would be interested in a system that would allow them to type in a social security number to determine if the client is eligible for Medicaid. Jack stated that there would be a significant number of physicians who would not be interested in providing assistance to the uninsured. Marilyn wants to adapt the Portal presentation for use with providers to establish at least a common level of knowledge about the potential of HLMV for their practices. Jack suggested that a presentation be given to the Western Ohio Pediatric Society. Kim and Mary distributed the new version of the portal questionnaire, demographic form, and advocate action form. Marilyn brought up a concern from the Task Force about the new asthma and blood pressure questions and compliance with HIPAA. The issue was certainly an excellent concern but was determined to be moot because the consent for release of information is quite clear, and, the use of the information is limited to providing assistance with health services. Richard stressed the importance of collecting this information especially in regard to patient service and future planning to improve access to health care services. A portal report was distributed and discussed. It was agreed that statistics on client/patient data would be provided at Network meetings. Marilyn introduced the idea of giving providers a resource guide.
 - There was no report from PR/ED.
 - The Strategic Planning Task Force is still discussing data from the June 4th meeting and will provide a distilled list of priorities based on commonalities among items. One point is consistently clear, that there are a large number of people who are neither eligible for Medicaid or covered under commercial insurers.
 - For the MIS Task Force, Mary reported on a meeting with representatives of the Shelter Policy Board, which, following an extensive review by board members from Lexis Nexis and Reynolds and Reynolds, has chosen to use Service Point, a software packaged net based application. HUD funding for homeless shelters requires that these agencies retain an electronic case management record for

each client. The Shelter Policy Board had been told that many Health Departments were using Service Point, but that may be attributable to the fact that some Health Departments operate shelter systems. Consequently, it is uncertain whether the system has a healthcare application. Service Point can be adopted by other agencies, as the Shelter Board can expand its capacity on Service Point to include other users. It was agreed that the MIS audit would look at Service Point. Mary also attended a meeting on the DMIX intranet system being proposed for the Dayton area.

- In Rudy's absence, Kate provided a summary of the rural Georgia MIS system that Rudy has been investigating. Providers volunteer to provide free care for the uninsured and patients sign up for the virtual HMO that these volunteer providers support. The provider is then provided a report of unreimbursed care, i.e. levels of charity. Providers and hospitals give complete patient data to the virtual HMO, who then owns the data. The MIS Task Force has discussed this system extensively and the MIS audit will include review of this system.
- The advantage of this system is that it is very extensive in the scope of information gathered. Potential disadvantages include the small number of patients in the database so far and potential difficulties with scalability, as well as the quasi commercial nature of the database product, though designed using SQL (Microsoft product) the specific codes for manipulating the program may not be available.
- Kate reviewed the proof of concept test which will be conducted with hospital data. It is expected that combining the data from agencies with data from hospitals will result in a significant increase in the number of uninsured individuals identified.

E. Issues for HealthLink Network Review/Approval

1. The revised client advocate forms containing demographic information needs to include a consent for release of information.
2. The Hunger Coalition is very supportive of the HealthLink effort and they will be using the portal questionnaires. The MT needs to know that at these pantries clients are filling out their own information. Pantry staff is not able to provide that assistance. Eight food pantries are now portals.
3. The titles of the APHA presentations are:
 - Increasing Utilization and Coordination of Health Care Services Through Integrated Data Systems as part of session 3151.0 Integrating Data and Applying Methodological Techniques to Serve Community, scheduled for Monday November 11, 2002 at 12:30PM and
 - Process Evaluation of a Public-Private Collaboration to Improve Health Care Access for Underserved Families as part of session 3107.0 Community Collaboration and Public Private Partnerships scheduled for Monday November 11, 2002 at 10:30 AM.

2. Future Agendas and Schedules

NEXT MEETING DATE: August 6, 2002 9:30AM to 10:30AM