



# Center for Healthy Communities

*Medicaid Outreach Consortium*

June 8, 2005

8:30-10:00 a.m.

Kettering Center, Monument Avenue

## Meeting Summary

**Present:** Carla Clasen (CHC), Kimberly Conner (CHC), Karen Doty (CHC), Barbara Boggs (CHC), Aaron Morman (Ohio Selection Service), Brenda Johnson (Care Source), Jane Bagley (MCJFS), Mike Reppa (Reppa & Associates)

### 1. Introductions

Everyone introduced themselves.

### 2. Assign meeting roles

**Facilitator: Kim Conner and Mike Reppa**

**Recorder: Barbara Boggs**

### 3. Review Minutes from April 13, 2005 Meeting

Minutes approved as written.

### 4. Medicaid Training on May 13, 2005 - K. Conner

The Medicaid Training Evaluation Summary was distributed to everyone. The session went well starting at 8:30 a.m. instead of 9:00 a.m., everything balanced out well. Kim will look into possibly having a Combined Health District Advocate speak at the next Training. Kim will need to re-apply for CEUs for the October 2005 Medicaid Training.

### 5. Community Outreach Efforts – K. Conner, Advocates

A revised Medicaid report was distributed to everyone. This report covered July 2004 to May 2005. Kim explained the layout of the report and answered any questions.

CHC will be completing a 2005 Medicaid Outreach Client Satisfaction Survey by phone. Approximately 100 families/individuals who have applied for Medicaid will be contacted and asked to complete the survey. A rough-draft of the phone-script was distributed for everyone to review and make comments/suggestions. Carla suggested to add “If you are not enrolled, were you approved or denied?” to the questionnaire. Brenda and Jane suggested that we try to keep to a ten minute time frame when contacting people. It is expected to have a summary of the survey by August 1, 2005.

### 6. Hospital Outreach Efforts – A. Webster, M. Reppa, B. Wolpert

Barb Boggs will be providing Mike with an email list of the Consortium members so that he may begin emailing the Hospital Report Update. The first report should be sent out the first week of July 2005. Due to the high volume of applicants, Good Samaritan Hospital is requesting another eligibility specialist. Due to the low volume of applicants, Southview Hospital will no longer have an eligibility specialist to assist patients with filling out applications.

**7. Department of Job and Family Services Update** – J. Bagley, C. Isham

Currently in the process of re-arranging the office and working on hiring three new workers.

**8. Care Source Update** – D. Shavers, B. Johnson

Care Source brochures have been updated and Brenda will be out in the community distributing these updated brochures to the public. Both Ohio and Indiana have their own brochure that describes the services offered through Care Source. Per state requirements, the brochures will now have a publishing date located on the front page.

**9. Other Agency Updates**

**Automated Health Systems** - A. Morman

June 8 Health Fair has been rescheduled to June 13 and will be held at the Job Center from 10:00am to 2:00pm. The event will be slightly smaller than prior events and approximately 15 vendors will be present.

**Medicaid Applications** – A. Morman

In May, the 7200 forms were put online; this form is to take the place of the 7100 forms.

**10. Announcements & Develop Agenda for next meeting**

The next Medicaid Training is scheduled for October, 2005 at the Job Center.

**11. Adjournment**

**Next meeting: August 10, 2005, 8:30 –10:00 am**