



# Center for Healthy Communities

*Medicaid Outreach Consortium*

February 11, 2004

8:30-10:00 a.m.

Kettering Center, Monument Avenue

## Meeting Summary

**Present:** Carla Clasen (CHC), Carolyn Isham (MCDJFS), Catrina Baker (CHC), Denise Shavers (CareSource), Dianne Pettis (MCCS), Donald Freeman (CHC), Kay Parent (CHC), Kim Conner (CHC), Mike Reppa (Reppa & Associates), Rebecca Ware (N. Dayton School of Discovery), Shelley Swartztrauber (MCJFS), Sonia Hunt (N. Dayton School of Discovery), and Vern Erickson (GDAHA)

### 1. Introductions

Everyone introduced himself or herself.

### 2. Assign Meeting Roles

**Facilitator:** Denise Shavers

**Recorder:** Catrina Baker

### 3. Review Minutes from December 10, 2003 Meeting

Minutes were approved as written

### 4. Dec. 12 Training Evaluation

Kay handed out the evaluation results. Overall content was very good. Based on some of the feedback, it was suggested that the brochure state that this training session is for anyone that is unfamiliar with Medicaid and/or the Job Center and its services. Based on the feedback, we will incorporate a case study with a positive outcome and ask a CHA to describe one situation and resulting outcome. The consortium decided to have another session in May. Shelley will start working on some of the details.

### 5. Updates on Evaluation mailing-C.Clasen

The evaluation mailing did not get a good response. Carla suggested making random phone calls instead. She will create a phone list and edit the questions that will be asked. Plan to have Advocates make calls when they have time.

### 6. Community Outreach Efforts – K. Conner, Advocates

Donald Freeman, a new CHA, was introduced. *Welcome Donald!* Kim gave a report on the Medicaid program from September to December 2003. She also gave Shelley a large list of clients with a pending status in our database. A more effective procedure is needed to ensure determinations are being given to CHC. Kim and Shelley will work together to resolve this problem.

### 7. Hospital Outreach Efforts – A. Webster, M. Reppa, or V. Erickson

Reppa currently has 7 hospital-based employees and may expand into hospital emergency rooms. An interest has been expressed to have a worker at Good Samaritan Hospital again. Mike gave a report that indicated a high number of clients still pending. He also indicated that their numbers

might be low due to information being purged by the system. He reported that some clients are unwilling to cooperate with Reppa workers because they know the hospital will not make them pay.

**8. Department of Job and Family Services Update – Shelly Swartztrauber**

Because they are fully staffed, the caseworkers are caught up on their cases. Shelley mentioned that someone in the hospital system is giving clients incorrect information about what needs to be filled out on the Medicaid application. We need to find the source and educate that person

**9. Care Source Update – Denise Shavers**

A report was handed out and reviewed.

**10. Announcements & Develop Agenda for next meeting**

HealthLink Miami Valley is sponsoring a Resource Training on Thursday, March 11 from 8 am –12 pm at Madison Lakes on Olive Road. The training will be for anyone that assists the community in finding available health resources in the Dayton area. Social work and nursing CEUs are available. Prescription and pharmacy needs and resources will be discussed at the next session. Details will be given at a later date.

**11. Adjournment**

**Next meeting: April 14, 2004 8:30 –10:00 am**

**Meeting facilitator: Shelley Swartztrauber**