

LOGIC MATRIX

Component 1: Integration of electronic management information system with capacity to identify, monitor, and analyze use of health care services. Montgomery County					
	Resources	Activities	Outputs	Outcomes	Impact
Descriptions	<ul style="list-style-type: none"> • Appropriate agreements for integration of MIS systems • Technical expertise for information management integration • Support for integration, licensing, central data management 	<ul style="list-style-type: none"> • Electronically integrate GDAHIN and AgencyLink into a seamless system. • Add agencies to the integrated system as appropriate • Develop classification and analysis protocols for data 	<ul style="list-style-type: none"> • Blueprint for electronic integration will be disseminated to HealthLink members • Protocols for information retrieval will be disseminated to HealthLink members 	<ul style="list-style-type: none"> • By the end of the year, electronic integration of data systems will have been achieved and tested • By the end of the year, it will be possible to generate reports reflecting characteristics of community members entered into integrated database 	<ul style="list-style-type: none"> • Identification of residents of Montgomery Co. who are in need of health services will be facilitated • Identification of underused services and gaps in service will facilitate reallocation of resources and capacity building
Assumptions	<ul style="list-style-type: none"> • In-kind support for part of resources required will be provided by network partners • Necessary agreements have been implemented 	<ul style="list-style-type: none"> • Interest in and support for the HealthLink Network among health and human service providers will remain high • Electronic integration of data systems can occur over a 6 month period 	<ul style="list-style-type: none"> • Baseline expertise in HealthLink Network member agencies in use of current data management systems (GDAHIN and Agency Link) 	<ul style="list-style-type: none"> • Technical expertise is available for integration of data systems • Health and human service safety net providers will see value of information integration 	<ul style="list-style-type: none"> • Integrated information will be useful in identifying, classifying, and capturing need for and use of services.
Measures of Success		<ul style="list-style-type: none"> • Written protocols for information retrieval and use • Number of agencies added to the integrated system 	<ul style="list-style-type: none"> • Number of member agencies reporting use of the electronic management information system 	<ul style="list-style-type: none"> • Successful trial of Integrated Data System • HealthLink Network member satisfaction with integrated system and protocols 	<ul style="list-style-type: none"> • Report of target populations receiving inappropriate/inadequate care; underused services; gaps in services

Component 2: Development and piloting of coordinated outreach and follow-up system used in concert with the integrated electronic management information system					
	Resources	Activities	Outputs	Outcomes	Impact
Descriptions	<ul style="list-style-type: none"> • Integrated MIS system • Staff to develop data collection procedures and monitor outreach activities • Outreach workers to provide contact and followup with un/underinsured 	<ul style="list-style-type: none"> • Develop and implement data collection procedures from key constituents • Develop protocols for routine outreach worker contact and follow-up with community residents identified as having no health care 	<ul style="list-style-type: none"> • County-wide standardized system for identification, contact, and follow-up of community residents needing • Established referral process of un/underinsured to outreach workers 	<ul style="list-style-type: none"> • By the end of the year, at least 2000 medically un- and underinsured citizens of Montgomery County will have been indentified and contacted by an outreach worker 	<ul style="list-style-type: none"> • Number of community members without appropriate health care/resources to obtain health care will be reduced • Efficient utilization of health care resources in Montgomery County, with fewer gaps in some and surpluses in others
Assumptions	<ul style="list-style-type: none"> • In-kind support for part of resources required will be provided by network partners • Support for outreach workers and supervisory time will be obtained 	<ul style="list-style-type: none"> • Key constituents will cooperate with data collection procedures • Electronic referral system will work to facilitate referrals for outreach 	<ul style="list-style-type: none"> • Primary care providers in Montgomery County will be willing to accept referrals of marginally insured citizens • Un- and underinsured residents will accept and utilize outreach workers 	<ul style="list-style-type: none"> • MIS system works as planned • Needs assessment is successfully completed • Providers and community members accept referral and outreach system 	
Measures of Success	<ul style="list-style-type: none"> • Functioning MIS system • Number of outreach workers 	<ul style="list-style-type: none"> • Number of successfully completed referrals for outreach 	<ul style="list-style-type: none"> • Number of primary and/or safety net providers accepting referrals/providing care • Written report of unmet health care needs and services in Montgomery County 	<ul style="list-style-type: none"> • Number and type of contacts made by outreach workers. • Outreach worker and Network members satisfaction with process 	<ul style="list-style-type: none"> • Decrease in number of Montgomery County residents who are uninsured

Component 3: Development of detailed plan for further community-wide integration of health care services					
	Resources	Activities	Outputs	Outcomes	Impact
Descriptions	<ul style="list-style-type: none"> • Staff to coordinate meetings and take and disseminate meeting minutes. • Support for time required of task force coordinators • Supplies required for meetings, recording and dissemination of minutes and updates 	<ul style="list-style-type: none"> • Task Force Coordinators will recruit additional members to serve on the Task Forces • Task Force coordinators will convene regular meetings of the task forces • Expand GDAHIN and AgencyLink to include more sites/agencies • Develop procedures to determine capacity and requirements to expand capacity to respond to gaps in services • Explore community-wide disease management and clinical practice indicators 	<ul style="list-style-type: none"> • Each Task Force will consist of at least five additional members besides the Coordinators • Each Task Force will focus on specific objectives related to plan development 	<ul style="list-style-type: none"> • By the end of the year, at least thirty additional health and human service safety net providers will have joined the HealthLink network through work on the Task Forces • By the end of the year, each Task Force will be able to document accomplishments related to objectives • By the end of the year, a plan for community-wide integration of services which uses, expands, and maintains the electronic management information system and addresses needs for additional services will exist 	<ul style="list-style-type: none"> • Connecting residents of Montgomery Co. to health services will be facilitated • Gaps in services will be identified and efficiency of service provision and utilization will be improved
Assumptions	<ul style="list-style-type: none"> • In-kind support for part of resources required will be provided by network partners 	<ul style="list-style-type: none"> • Interest in and support for the HealthLink Network among health and human service providers will remain high 	<ul style="list-style-type: none"> • Commitment to work on the Task Forces will be a priority for members • Task Force coordinators will develop agendas for meetings to facilitate work being accomplished 	<ul style="list-style-type: none"> • Health and human service safety net providers will see value in participation on Task Forces. • Buy-in of stakeholders for integrated plan exists 	<ul style="list-style-type: none"> • An integrated information system, plus appropriate outreach to community members in need of medical services, leads to better coordination of services
Measures of Success		<ul style="list-style-type: none"> • Number of additional members 	<ul style="list-style-type: none"> • Average number of attendees at each Task 	<ul style="list-style-type: none"> • Number of Task force members 	

		recruited for HealthLink Miami Valley <ul style="list-style-type: none"> Number of Task Force meetings convened 	Force meeting <ul style="list-style-type: none"> Record of Task Force accomplishments toward objectives as reflected in minutes 	<ul style="list-style-type: none"> Documented progress toward objectives Completed plan for community-wide integration of health care services 	
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Component 4: Development of a structure and process of communication among health and human service provider agencies in Montgomery County					
	Resources	Activities	Outputs	Outcomes	Impact
Descriptions	<ul style="list-style-type: none"> Staff to coordinate meetings and take and disseminate meeting minutes. Support for time required of task force coordinators Supplies required for meetings, recording and dissemination of minutes and updates 	<ul style="list-style-type: none"> Recruit additional Task Force members from provider agencies in Montgomery County Task Force coordinators will convene regular meetings of the task forces Project Chair will convene regular meetings of the HealthLink Network Prepare and circulate monthly HealthLink Miami Valley Network updates to all Montgomery County health and human service providers 	<ul style="list-style-type: none"> Each Task Force will consist of at least five additional members besides the Coordinators Each Task Force will meet at least monthly and as needed HealthLink Network will meet at least quarterly 	<ul style="list-style-type: none"> By the end of the year, at least thirty additional health and human service safety net providers will have joined the HealthLink network through work on the Task Forces By the end of the year, a majority of health and human service provider agencies in Montgomery Co. will be aware of the HealthLink Miami Valley Network 	<ul style="list-style-type: none"> Health and human service safety net providers will develop in-depth knowledge of other services/providers in Montgomery County Working relationships between all health and human service safety net providers in Montgomery County will be established and improved

Assumptions	<ul style="list-style-type: none"> • In-kind support for part of resources required will be provided by network partners • Necessary agreements have been implemented 	<ul style="list-style-type: none"> • Interest in and support for the HealthLink Network among health and human service providers will remain high • Electronic integration of data systems can occur over a 3 month period 	<ul style="list-style-type: none"> • Commitment to work on the Task Forces will be a priority for members • Regular meetings will facilitate relationship development and information exchange 	<ul style="list-style-type: none"> • Health and human service safety net providers will see value in participation on Task Forces. 	<ul style="list-style-type: none"> • Providers' lack of knowledge about other services available in the community is a barrier to community members' access to services • Work with the HealthLink Miami Valley network will provide a milieu in which good working relationships can flourish
Measures of Success		<ul style="list-style-type: none"> • Number of additional members recruited for HealthLink Miami Valley • Number of Task Force meetings convened • Number of recipients of monthly updates 	<ul style="list-style-type: none"> • Average number of attendees at each Task Force meeting • Record of Task Force accomplishments as reflected in minutes 	<ul style="list-style-type: none"> • Number of Task force members • Number of agencies who are part of the HealthLink network 	<ul style="list-style-type: none"> • HealthLink Miami Valley Network member satisfaction with collaboration